

## Privacy Policy

### Statement

Interconex, Inc. is committed to respecting and protecting your personal privacy. Our privacy policy standards comply with the EU-U.S. Privacy Shield Framework and Swiss-U.S. Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the European Union and Switzerland to the United States. Interconex has certified to the Department of Commerce that it adheres to the Privacy Shield Principles. If there is any conflict between the terms in this privacy policy and the Privacy Shield Principles, the Privacy Shield Principles shall govern. To learn more about the Privacy Shield program, and to view our certification, please visit <https://www.privacyshield.gov/>

### Your acceptance of our privacy statement

By using [www.interconex.com](http://www.interconex.com) and/or submitting your information to Interconex, you unconditionally consent to the use of that information, by Interconex, Inc. only, as set out in this statement.

### Disclosure of information

We do not sell, rent or lease your personal data to other organizations, except where we have your express permission, or under special circumstances such as when we believe in good faith that the law requires it. Interconex, Inc. cannot accept responsibility for accidental or inadvertent disclosure, illegal or unauthorized access or for other disclosure as required by law or other regulation. Interconex, Inc. may disclose aggregate statistics about our sales, our web site visits, and survey results in order to describe our services to prospective partners and other reputable third parties and for other lawful purposes, but these statistics will not include personally identifiable information.

Interconex, Inc. gathers personal information (such as passport information and social security numbers/EINs) in the course of conducting business and will only share this data with other partners in order to book freight for your household goods and be able to clear customs in the U.S. and elsewhere. We are required to share this information to disclose this personal information for national security requirements of customs officials. Personal information is not accessible online and individuals may limit what they provide as long as it meets customs requirements. In cases of onward transfer to third parties of data of EU and Switzerland individuals received pursuant to the EU-US Privacy Shield and Swiss-U.S. Privacy Shield, Interconex, Inc. is potentially liable. Interconex, Inc. is subject to investigatory and enforcement powers of the Federal Trade Commission (FTC), although it is your right to invoke binding arbitration. Interconex, Inc. commits to cooperate with the EU data protection authorities with regard to human resources data transferred from the EU in context of the employment relationship.

### What Information is collected

If you have registered with Interconex, Inc. either via this website or email or phone, we collect the personal data that you may volunteer while using our services as we believe that your experience and interaction with Interconex, Inc. will be improved if we personalize your service.

For visitors who do not sign up to Interconex, Inc. or register at [www.interconex.com](http://www.interconex.com), our web server does not recognize information regarding their email address, so you can therefore access the home page and browse [Interconex.com](http://Interconex.com) without disclosing your personally identifiable information (any information by which you can be identified). [Interconex.com](http://Interconex.com) collects personally identifiable information on certain areas of the site, such as when users request a moving quotation, complete an online claim form or provide details in any other way.

- Technical administration of the website
- Research and development
- Customer administration
- Marketing

We will use your contact information to send you information about Interconex, Inc., the products and services offered to members both on- and offline. By providing your contact details, you are consenting to initial contact, and you may opt out of any future mailing at any point by unsubscribing.

### **Correct/Modify/Update**

You may at any time contact us to edit the user details you have supplied to Interconex, Inc. You may at any time choose to opt out of contact with Interconex, Inc.

### **Third parties**

[www.interconex.com](http://www.interconex.com) may contain links to other sites, provided solely as a convenience to you. You are under no obligation to use any of these links, but if you choose to do so, please be aware that third party sites have separate content, privacy and data collection policies. We accept no responsibility or liability for these independent policies.

### **Security /Data Integrity**

Interconex, Inc. places great importance in the security of all information associated with our customers. To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online. While we strive to protect your personal data, we cannot ensure or warrant the security of any information you transmit to us or to any other persons providing online products or services, and you do so at your own risk. You are responsible for maintaining the security of your passwords and/or any account information.

### **Cross Border Data Transfers**

Information that we collect may be stored and processed in and transferred between any of the countries in which we operate to enable the use of the information in accordance with this privacy policy.

### **Additional questions and comments**

In compliance with the Privacy Shield Principles, Interconex, Inc. commits to resolve complaints about our collection or use of your personal information. Individuals in the EU and Switzerland with inquiries or complaints regarding our Privacy Shield policy should first contact Interconex at [info@interconex.com](mailto:info@interconex.com) or [cheryl.vanachte@interconex.com](mailto:cheryl.vanachte@interconex.com)

Interconex, Inc. has further committed to cooperate with the panel established by the EU Data Protection Authorities (DPAs) and the Swiss Federal Data Protection and Information Commission (FDPIC) with regard to unresolved Privacy Shield complaints concerning data transferred from the EU and Switzerland.